

RETURN AND EXCHANGE POLICY

Thank you for shopping at <https://webaxis.co.in/>

If, for any reason, You are not completely satisfied with a purchase, we invite You to review our Policy.

The following terms are applicable for any products that you purchased with us.

INTERPRETATION AND DEFINITIONS

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Exchange Policy:

Business Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to **Webaxis** Located at **Om Bhawan, Boring Road, Patna-800013, IN.**

Goods refer to the items offered for sale on the Service.

Orders mean a request by You to purchase Goods from Us.

Service refers to the Website.

Website refers to My Site, accessible from <https://webaxis.co.in/>

You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

GENERAL RETURN POLICY

Product that are bought from the **Physical Stores can't be returned.** All Items are eligible for return and would be processed if conditions are met.

REFUND POLICY

In order to be eligible for a refund, you have to return the product within **30** days of your purchase. If the product is damaged in any way, or you have initiated the return after **30** days have passed, you will not be eligible for a refund.

In order for the product to be eligible for a **Refund**, make sure these conditions are met:

- **Product wasn't used or damaged**
- **Product must have the receipt or proof of purchase**

After we receive your product, our team of professionals will inspect it and process your refund. The money will be refunded to the **Original Payment Method** you've used during the purchase.

Unfortunately, product that were marked as a gift when purchased is **not allowed** to be **Returned or Exchanged**.

Unfortunately, product that were marked as a Bundled when purchased is **not allowed** to be **Returned or Exchanged**.

HOW TO INITIATE A RETURN

If you have a request for Return, Refund or Exchange and if you have further clarification and questions, Please do not hesitate to contact us through our:

Email Address: Support@webaxis.co.in

You will be updated for their Return Status through their **EMAIL**, provided that contact information is recorded to us.